

Ȼkwān a ɬanhanfo soboč bɔ

Se wo wɔ adwuma anaa wo yɔnko ɬanhanfo nneye ho soboč a, wone Solutions team (Anoye kow) wɔ Toronto Community Housing nnya nketaħode. Anoye kow (Solutions team) hwę TCHC's akwan a wɔfa so bɔ soboč, yę adwuma ntentem de siesie adanhanfo soboč pεrεεrε, mmɔdenbɔ mu ne Ȼkwān a emu da ho.

Soboč a ennyεna nkyekyεmu

Ampε-nipa suban



Kahyw/yε nwunu



Efiri pagyafo (lift)



Nsiesie



Plomben

Nhyehyε abiesa wɔ soboč bɔ kwan no

1. Amanneɛbɔ

Se wobεse wobɔ soboč anaa woda wodadwini ade a hweħwε yεn Solutions team wɔ solutions@torontohousing.ca anaa fr 416-981-6000.



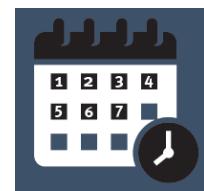
2. Nhweħwεmu

Nawċħwe no mu adwumayε da baako akyiri no, Solutions team begye wo soboč no atom na won ama wo soboč no EasyTrac ahyensode. Afei wobεħyε ase aye nhweħwεmu



3. Nsiesie

Nawɔhwe no mu adwumayε da nson akyiri no Solutions team bεkyerεw wo akyerε nea wɔn ayε de asiesie wo soboɔ no. Se nsiesie mere no bεboro adwumayε nna ason a Solutions team no bεma woate.



Se w'adwene yε wo ntata εfa Solutions Team nsiesie dwumade no ho a wobetumi ne Ombudsman Toronto εnya nketaħode wɔ ombudsman@totoronto.ca anaa frε kosi **416-392-7062**.

Okwan bεn so na Solutions team, ne Client Care Centre anaa building staff nwuma bɔ εbira?

Client Care Centre, ne mantam dwumadebea ne mpotam dwumade akakyε bεboa nwiinwii nsembisa ne asiesie dwumade.

Solutions team nso na εhwε nwiinnwii a yεn nsa kae firi adanhanfo hɔ nanso ne nsiesie no εnsi pi

Okwan a wɔfa so bɔ soboɔ wɔhɔ ma ɔdanhanfo sε wogyledi sε nketaħode a εda wɔn ne adwumayεfo ntam no mmoa wɔn soboɔ asiesie.

Ka nkuranhyεsεm kyere ε yεn

Se woane gye nketaħode a wone TCHC adwumayεfo no nyae na wopεsε wokamfo dwumade no a wobetumi de asoma Solutions team.

Hweħħwε Yεn

Solutions team

416-981-6000 anaa solutions@torontohousing.ca

Website and online form:

torontohousing.ca/complaints

Se wohweħħwε kaseebɔ yi na wobenya no ntεm, na εwɔ kasa foforo mu nso a, frε **416-981-5500** anaa kyerew kɔ ma help@torontohousing.ca